Loading Printer

Open printer door.

Place roll in holder so that printed instructions face you upside down.

Cut paper so that it comes to a point as shown.

CUT PAPER DO NOT FOLD

Insert point of paper into top of printer until point comes through front.

Carefully pull point of paper directly toward top of unit until about 6 inches is fed through.

Feed paper completely through paper door and and secure door.

Setting Time, Day and Date:

Press MAIN to open Menu screen & cursor will be on "Reset Loop"

Press to move cursor to "Set Parameters"

Press & enter 4 digit Access Code. Cursor is now at "Time/Store Hrs/Code"

Press ENTER & cursor is now in the upper left corner of the screen

Press ENTER & cursor moves to the HOUR.

Press + or - to increase or decrease the HOUR(also adjusts AM/PM).

Press 🖚 to move to the MINUTES, DAY, MONTH or DATE

Press 📆 or 🧖 to adjust the setting until correct

Press to save all changes

The cursor will now be on the line of the YEAR

Press to move to the YEAR.

Press + until the correct YEAR is set

Press ENTER to save change and MAIN twice to return to the activity screen.

NOTE: enter can be pressed at any time to save any changes made without going to each individual setting.

Resetting Printer

Press **PRINTER RESET** button. Pressing the **KEYBOARD MODE** and **2/PRINT DISPLAY** keys on the keyboard at the same time also resets the printer.

Printhead will cycle back and forth then stop.

If Printer Jams

Carefully cut paper where it enters printer.
Taking care not to put stress on printer
parts, pull remaining paper from front
of printer. Pull toward top of unit.

DO NOT USE ANY DEVICE (SCISSORS,
SCREWDRIVER, ETC.) TO REMOVE

SCREWDRIVER, ETC.) TO REMOVE PAPER.

Reset printer.

Repeat loading procedure.

Setting 1st Day of Week & Store Hours:

POIN'

Press MAIN to open Menu screen & cursor will be on "Reset Loop".

Press to move cursor to "Set Parameters".

PAPER ROLL HOLDER

Press ENTER & enter 4 digit Access Code. Cursor is now at "Time/Store Hrs/Code".

Press ENTER & cursor is now in the upper left corner of the screen.

Press to move cursor to 1st DAY OF WEEK.

Press repeatedly until 1st DAY OF WEEK is correct

Press & cursor will move to SUN of the Store Hours

Press & cursor will be at opening time for SUN.

Press + or - to adjust OPEN time(also adjusts AM/PM, midnight is 12 AM).

Press 🕠 to move to MON and adjust time. Adjust all OPENING times first for MON - SAT.

Press to move to the CLOSE time.

Press (+) until CLOSE time is set for SAT(also adjusts AM/PM, midnight is 12 AM).

Press to move to closing time for FRI. Continue setting CLOSE times FRI - SUN.

Press to save changes and MAIN twice to return to the activity screen.

NOTE: ENTER can be pressed at any time to save any changes made without going to each individual setting.

Remove Car from Line:

This feature is used if a car completely leaves the drive-thru after stopping at the menu board & before reaching Win2(pickup window).

Press MAIN and the cursor will now be on "Reset Loop".

Press to move the cursor to "Remove Car from Line".

Press and enter the 4 Digit Access Code.

The cursor will now be to the left of "A SIDE" under "REMOVE 1 CAR".

Press here to remove 1 car at a time

or

Press until cursor is just to the left of "A SIDE" under "RESET LINE TO 0 CARS" and then press to reset the running car count to 0.

Note: This will clear all actively timing cars out of the timer. Use with caution to ensure that actual cars are not cleared out.

Reset Loop:

If detection at one of the Windows locks on(L3, L4, L7 or L8 lit & time continues to run with no car present at that window), try resetting the loop for that window by following the Reset Loop instructions below.

Press MAIN and the cursor will now be on "Reset Loop"

Press ENTER and enter the 4 Digit Access Code.

Press or until the cursor is on top of the "A" for the appropriate window. Then press and the L light for this window should turn off. Monitor & the L light should come back on when the next car arrives at the window and turn off when it leaves. If the L light remains lit even though the car has exited the window, try resetting again. If problem continues, contact Phase Research Customer Service for troubleshooting assistance.